



STALLHOLDER TERMS & CONDITIONS

Faire Events Co. | Markets & Fairs

By applying for, accepting, paying for or participating in a stall, you agree to these Terms & Conditions.

1. Booking and payment

- Stall applications are subject to approval and availability. Your booking is confirmed once Faire Events Co. has approved it and full payment is received, unless agreed otherwise in writing.
- Payment is due by the invoice due date. Unpaid spaces may be released. Stall spaces cannot be transferred, sublet or sold without written approval.
- Stall fees cover only the space and inclusions stated in your booking confirmation. You must supply any other equipment not included.

2. Cancellations and event changes

- Cancellation requests must be made in writing. Stall fees are non-refundable after payment, unless otherwise agreed in writing or required by law. Transfers or credits to another Faire Events Co. event require approval and availability.
- Faire Events Co. may reasonably change the venue, date, hours, layout or other arrangements, or cancel/postpone the Event due to safety, venue, government, emergency, severe weather or other circumstances beyond its reasonable control. Available options will be communicated to stallholders.
- No refund or credit is normally provided for a no-show or for a stallholder who leaves early, subject to rights that cannot lawfully be excluded.

3. Stall allocation and set-up

- Stall locations are decided by Faire Events Co. Location requests are not guaranteed, and locations may be changed for safety or operational reasons. Stay within your allocated space and keep aisles, exits and walkways clear.
- Bump-in begins from 8:00 am. Be fully set up before the Event opens at 10:00 am. Follow instructions from event staff and venue personnel.
- Do not pack down before 4:00 pm without prior approval. Remove all stock, equipment and rubbish, and leave your area clean. Charges may apply for unreasonable cleaning, disposal or damage.

4. Products, services and category selection

- You may sell, promote or demonstrate only the products or services approved for your booking. Faire Events Co. may decline or limit duplicate or unsuitable offerings to maintain a varied market.
- Products and activities must be lawful, safe and appropriate for the family event. His & Hers stallholders must remain within their approved adult lifestyle, wellness, fashion or related category. Faire Events Co. may require unsuitable or unsafe items or activities to be removed.

5. Stallholder responsibilities, safety and insurance

- You are responsible for your products, pricing, transactions, staff, equipment, licences, permits and compliance with applicable Australian laws and venue requirements.
- Maintain a safe stall and secure displays and electrical leads to prevent hazards. Report accidents, injuries, damage and safety concerns to event staff immediately.
- You must hold appropriate insurance for your business and activities and provide current Public Liability Insurance evidence when requested by Faire Events Co. or the venue.
- Food vendors must meet applicable NSW food safety requirements. Children's activities, entertainment and demonstrations must be appropriately staffed, supervised and safely operated. Unsafe activities may be stopped immediately.

6. Conduct, property and venue care

- Treat customers, other stallholders, event staff and venue personnel respectfully. Harassment, abuse, discrimination, threatening conduct and unsafe behaviour are not permitted.
- You are responsible for your stock, money, equipment and personal belongings. To the extent permitted by law, Faire Events Co. is not responsible for loss, theft or damage to stallholder property.
- Take care of the venue. You may be responsible, to the extent permitted by law, for damage caused by you, your staff, contractors or equipment. Do not drill, nail, paint or attach items to venue surfaces without permission.

7. Promotion, photos and intellectual property

- Promote your business within your allocated stall. Approval is required for promotional activity outside that area. Do not obstruct aisles or disrupt neighbouring stalls.
- Faire Events Co. may photograph or record the Event for event-related promotion and marketing. Stallholders may appear in images or video, subject to applicable law.
- You retain ownership of your own logos and intellectual property, but permit Faire Events Co. to use your business name, logo and submitted promotional materials to market the Event. You must have permission to use any third-party intellectual property.

8. Compliance, liability and no sales guarantee

- Follow these Terms & Conditions, venue rules and reasonable instructions from event staff. Serious or uncorrected breaches, illegal conduct or safety risks may result in trading being stopped or removal from the Event. Refunds are generally not provided for removal due to a breach, subject to applicable law.
- You are responsible for your business activities, products, services, staff and equipment. To the extent permitted by law, you agree to indemnify Faire Events Co. for claims, losses or costs arising from your negligence, misconduct, breach of these Terms & Conditions, or your products, services, activities or equipment.
- Faire Events Co. does not guarantee visitor numbers, sales, leads, bookings or revenue. Nothing in these Terms & Conditions excludes rights or guarantees that cannot legally be excluded under Australian law.

9. Information and privacy

- Faire Events Co. may use the information you provide to administer your booking, process payment, communicate with you and promote the Event. You are responsible for handling any customer information you collect lawfully.

No separate signature section is required. By submitting an application, accepting a stall offer, making payment or participating in the Event, the stallholder acknowledges and agrees to these Terms & Conditions.